



Notice to all Distributors

Amendment to Sales Contract Number Eight

The return policy has been revamped for the betterment of the company and therefore for the betterment of all distributors. The federal law mandates accepting returns in three business days. We here at Enagic will choose to abide by the federal mandate. Therefore, the official return policy of Enagic U.S.A. stands at three business days for a full refund on unused machines. We here at Enagic also understand that there are extraordinary circumstances in which a longer period would be necessary. Under these circumstances, which require approval by the company, there is a strict guideline which follows on the second page of this document.

The **second page** of this document should be printed and signed by any new customers as of April 1st, 2007. Please include the signed copy of the second page with your faxed order forms.

We apologize for any inconvenience that this policy change may have caused.



30 Day Moneyback Return Policy

Returning an Unused (new) Machine

- Within three (3) days: Refund of full amount minus expenses.
- Within seven (7) days: Refund of 80% of machine price minus expenses.
- Within one (1) month: Refund of 70% of machine price minus expenses.

Returning a Used Machine

- Within three (3) days: Refund of 80% of machine price minus expenses.
- Within seven (7) days: Refund of 70% of machine price minus expenses.
- Within one (1) month: Refund of 50% of machine price minus expenses.

Enagic In-House Payment System

Used machines utilizing the Enagic In-House Payment System beyond three (3) days will be non-refundable.

- Unused within three (3) days: Refund of full amount minus expenses.
- Unused within seven (7) days: Refund of 80% of initial payment minus expenses.
- Used within three (3) days: Refund of 80% of initial payment minus expenses.

- *Days are counted starting on the day that the order was processed or in case of shipping, begins on the date of signed delivery.*
- *Three (3) and seven (7) days are business days, one month is counted by calendar month.*
- *A machine is considered used once water has been through it.*

Applicant Signature

Date